

earlyCASE was built from the ground up to support multiple languages (including Asian languages) and character sets. You will hear this type of support often referred to as Unicode and/or double-bit characters.

Internal to the earlyCASE application(s) as well as the database structure is full support for all single and double bit character sets. Analyzing foreign language content is not a problem for earlyCASE.

Where users generally have issues is with the Character sets that they have installed on the machine they are running windows on. Without certain character sets installed Microsoft windows does not have the correct characters / logic to display other languages.... At least not until you tell the operating system to install these languages.

GOOD PRACTICE: Install the Language Interface Packs on your machine BEFORE you analyze data which you know or suspect are in a language other than English.

The reason for installing the language interface packs in advanced is actually quite simple, when you are selecting files and folders document names created and stored will often look like gibberish. With the languages installed, you make not be able to understand what they say, but you can at least read them.

EVEN if you do not install the language interface packs, earlyCASE will still analyze the documents correctly and you can install the language packs at a later time when you are ready to access the local database that earlyCASE creates for you.

Some Resources to assist you in getting language packs installed:

- [Asian Languages](#)
- [Languages Supported by Windows](#)
- [Installing Multiple Language Support for your Operating System](#)
- [Installing Language Support for Microsoft Office](#)

The method and location of Language installation varies by version of the Windows that you are running. Generally these are located by opening the Control Panel within Windows and locating “Regional and Language Options” (or similar option) and opening this. There will be a Languages Tab which will allow you to add additional Language support to your machine.

Dates and Measures:

The Dates and Units of measure represented within earlyCASE are all in the normalized display used in the United States. Dates are formatted as MM/DD/YYYY This is required to be able to report across a collection regardless of where the ESI originated from.

GOOD PRACTICE: DO NOT CHANGE your input language, simply install additional languages to give you access to the associated character sets.